

GoOnline



GoOnline TEAM



April 2026
Issue : 21



Older People Active Lives

Tech Support & Monthly Dates Newsletter for GoOnline Services across rural West Cheshire

Welcome to our monthly newsletter with all the dates for GoOnline sessions and the latest tech news. All of our sessions are drop-in so no need to book, but if you'd like a time slot, please give us a call or pop us an email! Everyone's invited to join any session, in any location, so we look forward to seeing you soon! Fiona & Alison - GoOnline organisers



How to spot a scam email...

Scam emails can look genuine and can be quite difficult to spot!
Here are a few tips to look out for and help keep you safe.

- Suspicious sender address - looks like "PayPal" but it's spelt "paypal!"
- Generic greetings - Dear customer or Dear user
- Urgent or threatening language - may ask you to "act now" or "must reply"
- Requests for sensitive information - asking for personal details.
- Strange links - looks like "www.amason.com" but it is not "www.amazon.com"
- Poor spelling and formatting - low quality logos or odd phrasing
- Too good to be true offers - such as, you have been left a fake inheritance, or that you have received a refund.

Have your say....

Scan the QR code to share your thoughts on our service



If you receive a suspicious email to your inbox, do not reply or provide any of your details. Do not open any attached documents or click on any links..

Mark & report email as spam, then delete the email. If the email claims to be from an organisation, phone them directly using the phone number found on their official website.

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April 2026 Sessions



Date	Location	Time	More information
Thursday 2 nd April	Sandiway Library, Mere Lane, Sandiway, Cuddington, CW8 2NS <i>Complimentary cuppa tea/ coffee</i>	10-12	GoOnline drop-in session, main library on the far left, Volunteers - Jackie & John
Tuesday 7 th April	Frodsham Library, Princeway, Frodsham, WA6 6RX <i>Complimentary cuppa tea/ coffee</i>	10-12	GoOnline drop-in session, main library, Volunteers - Mark & Sue
Wednesday 8 th April	**NEW VENUE** George & Dragon, 67 High Street, Tarvin, Chester, CH3 8EE <i>Complimentary cuppa tea/ coffee</i>	10-11.30	GoOnline drop-in session, enter establishment and to the left. Volunteer - Bev
Tuesday 14 th April	Tarporley Community Centre, High Street, Tarporley, CW6 0AY <i>Complimentary cuppa tea/ coffee</i>	10-12	GoOnline drop-in session, In the Arthur Meredith Room, room to the left within the community centre. Volunteers - Jackie & John, Sue & Mark
Thursday 16 th April	Sandiway Library, Mere Lane, Sandiway, Cuddington, CW8 2NS <i>Complimentary cuppa tea/ coffee</i>	10-12	GoOnline drop-in session, main library on the far left. Volunteers - Jackie, John, Sue & Mark
Friday 17 th April	**New Venue** Tattenhall Library, Adjacent to Park Primary School, Chester Road, Tattenhall, CH3 9AH	2-4pm	Afternoon GoOnline drop-in session, main library. Volunteer - Mark
Monday 20 th April	**NEW VENUE** Kelsall Methodist Church, Chapel Bank, Kelsall, CW6 0QS	10-12	GoOnline drop-in session, enter building to the right of the church. Volunteer - John
Tuesday 21 st April	Frodsham Library, Princeway, Frodsham, WA6 6RX <i>Complimentary cuppa tea/ coffee</i>	10-12	GoOnline drop-in session, main library. Volunteers - Mark & Sue

More sessions listed on the next page...

Date	Location	Time	More information
Tuesday 21 st April	The Lion, 1 old Hall Street, Malpas, SY14 8NE <i>Complimentary cuppa tea/ coffee</i>	10-12	GoOnline drop-in session, enter the establishment, meet front right hand side of dining room. Volunteer - Phil
Wednesd ay 22 nd April	**POP UP EVENT** Helsby & Elton Practice, Lower Robin Hood Lane, Helsby, WA6 0BW	10-12	GoOnline will be in the cosy corner supporting patients with the NHS APP. Volunteer - Ross
Friday 24 th April	Helsby Methodist Church, Chester Road, Helsby, WA6 0AP <i>cuppa tea/ coffee / cheese toastie</i>	10-12	In the main room at the back of the main Church, alongside the Friday drop-in cafe. Volunteer - Ross
Wednesd ay 29 th April	**NEW VENUE** St. Andrew's Church, Church Steet, Tarvin, Chester, CH3 3EB <i>Complimentary cuppa tea/ coffee</i>	10- 11.30	GoOnline drop-in session within the main Church building. Volunteer - Bev

**During our drop-in sessions we often get asked the question,
can you help with something minor?
The answer is YES!!!**

**However minor you feel your tech issue is, we are happy to help
support you. Some tasks may feel overwhelming and this is
why we like to help.**

**As you will hear us say, there is no problem too big,
no problem too small. Our volunteers like to keep busy at our
sessions, so please do continue to use
our service.**

**We always prefer to see you come back,
as learning is a continuous process...**



OPAL GoOnline Services

OPAL is a small charity operating in rural West Cheshire.

Some of our services are part funded, whilst others are made possible through external grants and lots of fundraising.

We encourage those who receive, and appreciate our services to make a small donation if they are able.

OPAL does not profit from these donations and all donations will go towards essential costs of our GoOnline service to enable us to keep running in the future!

Thank you !



Cash donations welcome or scan QR code to make a donation online